

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI
This 09th day of April'2025

C.G.No.218/2024-25/Kadapa Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

	Sri. K Ramamohan Rao	Member (Finance)
	Sri. S.L. Anjani Kumar	Member (Technical)
<i>Between</i>	Smt. W. Vijaya Lakshmi	Member (Independent)

Sri B.Gangadhar Reddy, Sarpanch,
Thummalapalli (V), Yerraguntla (M)
Kadapa -Dist.

Complainant

AND

1. Superintending Engineer/O/Kadapa
2. Dy.Executive Engineer/O/Yerraguntla
3. Executive Engineer/O/Proddatur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 08.04.2025 in the presence of the respondents and complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat on 06.12.2024 at Jammalamadugu stating that in their village the erected poles and wires are in damaged condition and they are to be replaced.



02. The said complaint was registered as C.G.No.218/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they replaced the damaged poles and conductor.
03. Heard the respondents through video conferencing. The complainant remained absent. The respondents submit that on receiving the complaint, they replaced the damaged poles and conductor. The complainant issued a letter of satisfaction confirming the same. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 09th day of April'2025.

C. Srinivasulu Reddy 09/04/25

CHAIRPERSON

K. Ramesh Babu
Member (Finance)
09/04/2025

[Signature]
Member (Technical)

W. Vijayalakshmi
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Wing 09/04/25

